

Who handles the invoicing and payments?

The Network. We will invoice the borrower 7 working days after the completion of the hire, including any additional costs if required, and at the end of each month, any hire fees owing to the lender will be deposited directly into their account.

How do I find out more information?

Visit our website www.gettingthere.net.au and visit the Community Vehicle Pool page. There you will find information for borrowers and lenders, including copies of the relevant documentation and membership agreement.

Where is Smartlink available?

Smartlink is only available in the Shires of Alpine, Indigo, Mitchell, Moira, Shepparton, Strathbogie, Towong, Wangaratta and Wodonga.



The Getting There Network website is located at www.gettingthere.net.au

and provides links to:

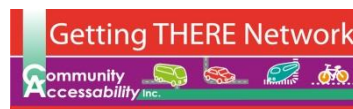
- Public Transport Services
- Charter and Hire Services
- Community Transport
- Transport Assistance Services
- Other Ways to Get There
- Other Network Programs

The Network has developed a number of programs which can also help:

- Transport Experts
- Travel Training
- Volunteer Driver Training
- Safe Driver Programs
- Volunteer Driver Pool

If you would like to find out more:

Visit: www.gettingthere.net.au
Email: info@gettingthere.net.au
Phone: 1300 704 530



Smartlink To Getting There



What is Smartlink to Getting There?

Smartlink is a community vehicle pool, an asset register of vehicles that are available in local communities for hire.

Who provides Smartlink?

Smartlink is one of the programs provided by The Getting There Network. The Network makes transport information, services and assistance programs easier to find and access. We are a not-for-profit Network that is designed to help communities of the Hume Region of Victoria.

Who is eligible to use Smartlink?

Transport disadvantaged community groups and not-for-profit organisations that are financially unable to access private hire and charter services. All members must abide by the membership agreement and membership is not guaranteed.



What type of vehicles can be advertised on Smartlink?

We accept many types of vehicles, including cars, mini-buses, 22+ seater buses and trailers.

Can anyone advertise their vehicle on Smartlink?

No. Vehicle lenders must be a not-for-profit organisation, a community group or company and the vehicles must be covered by comprehensive insurance, have roadside assistance, be well maintained and be provided to the borrower in a safe and roadworthy condition.

What about insurance?

The Getting There Network provides additional insurance to cover the vehicles while they are being hired through Smartlink.

How much does it cost?

The hire cost of the vehicle/s is decided by the lender. An administration fee is charged for each booking to the borrower and there may be additional fees; if the vehicle is not returned in the same condition as it was when collected, isn't returned on time or the fuel has not been replaced. All borrowers must pay an annual membership fee of \$20

What are the benefits to my group or business if I make my vehicles available?

- You will support local communities to improve their transport options
- If your vehicle is branded, it will be seen in more places more often
- It enables you to recoup vehicle operating costs during down times
- You choose whether to accept or deny all hire requests
- Creates a win-win situation for all involved

