

Is there a cost involved for the training?

All travel training programs are charged a fee. This amount will vary depending on the session provided, what materials are required, venue and equipment requirements and distance travelled. Our aim is to train as many people as we can to understand and better utilise transport so this fee is kept to a minimum.

Who benefits from travel training?

Everyone! Our experts and trainers impart knowledge to others, either individually or as a group, on how to travel safely and with confidence, on city, local and regional transport and how to access transport and assistance information.

The training enables community members to have a better understanding and access to transport options and support programs within their local communities, local regional centres and metropolitan areas.

Many people have limited or no knowledge of, or lack the confidence to use public transport services. Trainers and experts can change that. It can help to promote inclusion and independence.

The Getting There Network website is located at www.gettingthere.net.au

and provides links to:

- Public Transport Services
- Charter and Hire Services
- Community Transport
- Transport Assistance Services
- Other Ways to Get There
- Other Network Programs

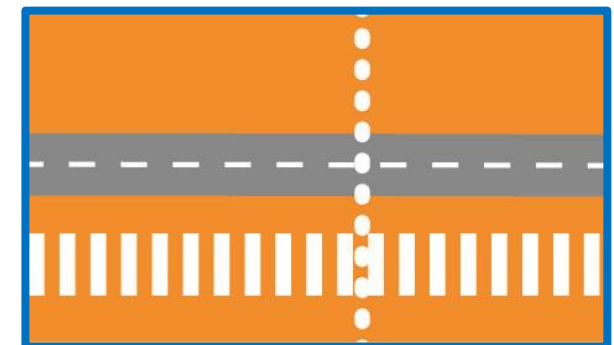
The Network has developed a number of programs which can also help:

- Community Vehicle Pool
- Volunteer Driver Training
- Safe Driver Programs
- Volunteer Driver Pool
- Travel Companions

If you would like to find out more:

Visit: www.gettingthere.net.au
Email: info@gettingthere.net.au
Phone: 1300 704 530

Transport Experts and Travel Training



What are transport experts and travel trainers?

Travel trainers are individuals who provide training to groups and/or individuals.

Transport experts are trained community members, either staff or volunteers, who are easily accessible in their local communities and act as ambassadors for the Getting There Network.

What is the Getting There Network?

The Getting There Network provides a portal for all transport information, services and assistance programs for the communities of the Hume region of Victoria.

What do experts do?

Experts provide accurate and timely information to their community, by access the Getting There Network. They can assist others to solve their transport concerns and link individuals to services and organisations which will assist in meeting their transport needs.

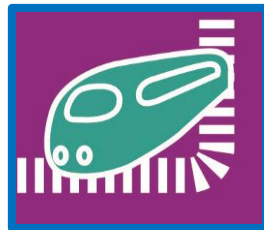
Experts are not booking agents; they provide information and resources to enable people to get to where they want to go

Who can become an expert or trainer?

Anyone! Experts and trainers are based in many locations. Our aim is to place experts where we believe locals go to get information ie: Visitor Centres, Libraries, Local Health & Medical Centres, Neighbourhood & Community Centres, Learning Centres, LGA offices, anywhere that is relevant for that community.

Some experts and trainers are based within community organisations and only pass that knowledge onto other staff and clients.

We believe it is better to train those that are asked questions about transport, not just those who use it.



What types of training are there?

There are different types of training which take different lengths of time and include different material. We can structure a training to suit the needs of an individual or group. All sessions cover the Getting There Network, our website and the Networks programs.

Transport Expert Training – this training covers all the material and takes approximately 4 hours.

Myki and Travelling Around Melbourne – Everything you need to know about buying, topping up and using myki. It also provides information on how to travel safely in Melbourne and a comprehensive look at the PTV website. Duration – approx. 2 hours.

Travel Information session – this session will give groups an overview of what transport and assistance services are available. Duration - approx. 1.5 hours.

Train the Trainer – This will train a member of an organisation to provide training to other staff, using the Networks Travel Training material.

Individual Travel Training – To support and train an individual or small group to utilise local transport. May include purchasing a ticket, catching a services, arriving at a destination and the return trip. The duration and content of this training depends on the needs of the individual.